

GENEVA COUNTRY CLUB



CODES OF CONDUCT

Membership / Visitors, Staff and Board Members

The Codes of Conduct have been developed to ensure a safe, friendly and respectful place for members, visitors, staff and the Board to gather in the spirit of cooperation, relaxation, good will, fun and friendly competition. First, there will be a listing of a general code that applies to everyone and then there will be additional codes for the groups previously mentioned. The Code of Conduct differs from rules in that it addresses acceptable/unacceptable behavior.

All members, visitors, staff and Board members are expected to conduct themselves in a manner that:

Creates an environment and culture that is reflective of the personal integrity and respect taught in the rules of golf where it is written that we are capable of enforcing rules upon ourselves with honesty, integrity and good sportsmanship. This same integrity, honesty and good will are expected whether on the golf course, in the club house or out in the community.

Acknowledges GCC as a family friendly environment and therefore refrains from using obscenities and loud boisterous behavior inappropriate for children and good taste
Observes proper etiquette on and off the course and in the club house
Is reflective of being an Ambassador for Geneva Country Club (GCC) when out in the community and at other clubs and/or at GCC. We are all representatives of Geneva Country Club

Shows the utmost respect and dignity to fellow members, staff and visitors
Does not damage the character, integrity, good will, property and community view (local and/or the broader community) of GCC and/or staff
Is reflective of an adherence to ALL club procedures (not an inclusive list below):

- Sign in procedures in the Pro Shop
- Rental and safe operation of carts in designated areas ONLY
- Seeking staff approval for not starting on hole number 1
- Obeying signs "Open or Closed" and "irons only" for the driving range unless proper permission is sought and received from pro shop staff
- Use and proper care of putting green
- Pride in the physical appearance of GCC as it is reflective of you the member

Demonstrates an understanding that members and visitors have no authority to instruct staff in job performance and duties

Understands that the respective chairperson is responsible for instructing the staff in the performance of their duties

Is vigilant in reporting real or perceived safety hazards to staff and/or chairpersons
Understands that the membership through the Chairpersons or Board may make suggestions and/or directives regarding the operation of the club
Does not denigrate, talk down to, scream at staff members, general membership and/or guests and does not create unnecessary strife and divisiveness
Does not misrepresent their position and/or authority to others